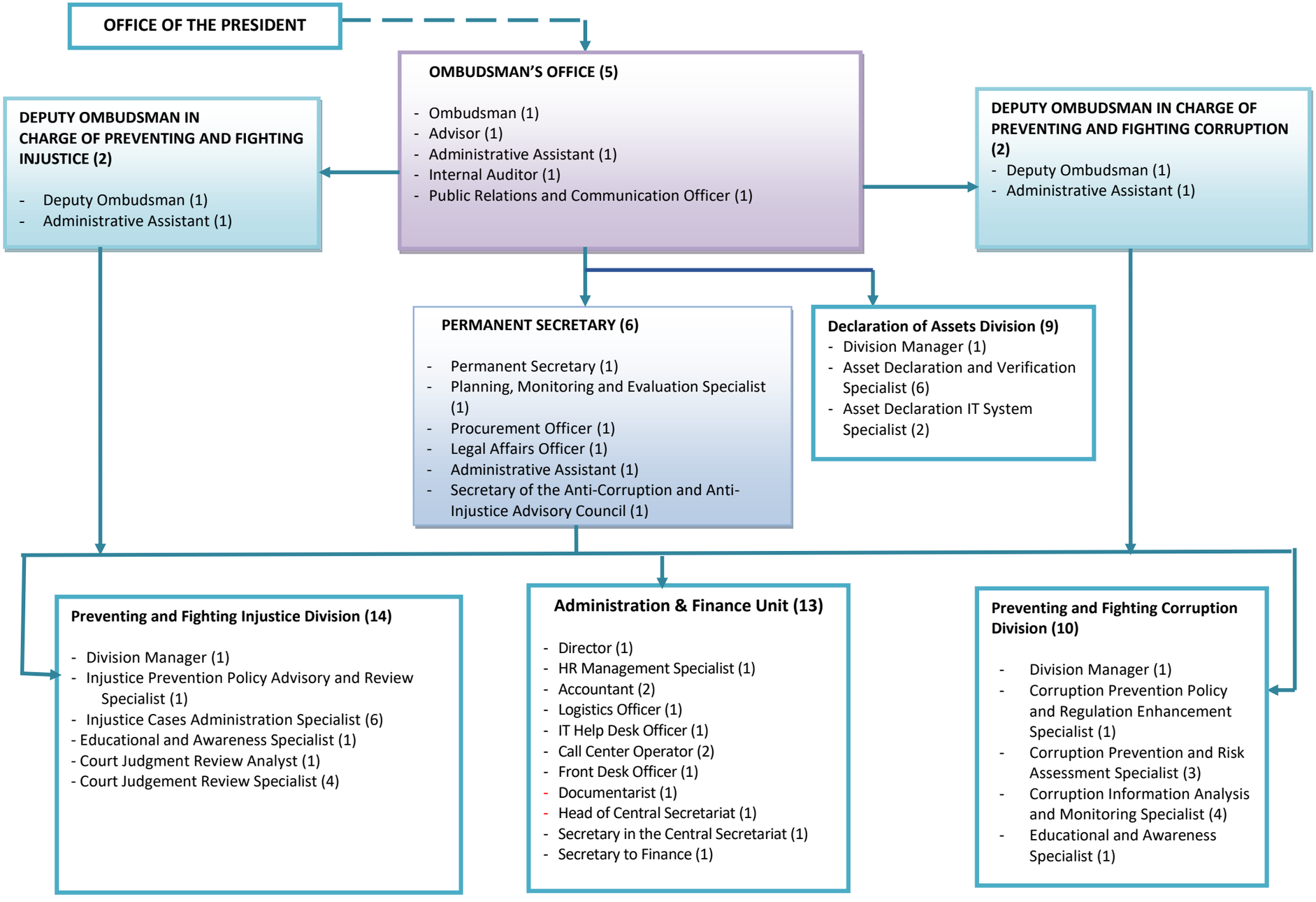ORGANISATIONAL STRUCTURE OF THE OFFICE OF THE OMBUDSMAN